

**Security**



ADVANCED  
**UNIBYTE**

# Webinar

## Commvault Cloud - The Platform of Cyber Resilience



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## Über dieses Webinar



Dieses Webinar wird  
aufgezeichnet

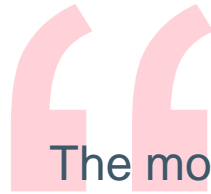
- Ihr Mikrofon ist automatisch stummgeschaltet
- Fragen bitte über die Q&A Funktion in Webex stellen
- Im Anschluss an das Webinar senden wir Ihnen die Präsentation gerne zu

# What is a Cyber Attack?

Personally motivated attackers seek financial gain through money theft, data theft or business disruption. Likewise, the personally motivated, such as disgruntled current or former employees, will take money, data or a mere chance to disrupt a company's system. Mainly, they seek retribution.



# Your **last line** of defense.



The most important defense for any organization against ransomware is a robust system of backups. Having a recent backup to restore from could prevent a ransomware attack from crippling your organization. The time to invest in backups and other cyber defenses is before an attacker strikes, not afterward when it may be too late.

According to the FBI



# Cyber Attacks At A Glance

Proper cybersecurity hygiene demanded by cyber insurance underwriters

Average dwell time  
**Assured Breach**  
days

**68%**  
of businesses that paid, were compromised again within a month

**62%**  
of all attackers do not use malware to gain access

**96%**  
of businesses that pay the ransom don't get all their data back

Days lost to downtime increased to  
**21**  
on average

# Attacks are faster than ever.

What once took months, now takes minutes.

## Access

Breach and gain foothold

## Damage

Execute attacks below the radar, exfiltrating and encrypting data

## Disable

Break operational continuity to prevent recovery

ACROSS HYBRID MULTI-CLOUD ENVIRONMENTS



Average breakout times have accelerated to ➤ **84 MINUTES**

Incident responders have a short window of time to contain breaches after an initial compromise.

# Attacks are broader than ever.

Increasing risk to backup & recovery environments.

## Access

Breach and gain foothold



## Damage

Execute attacks below the radar,  
exfiltrating and encrypting data

## Disable

Break operational continuity to  
prevent recovery

Attackers don't just attack the crown jewels ➤ **83% INCREASE IN RANSOMWARE**

Featuring double or triple extortion

Backup & recovery are exposed to more risk

# Recovery as last-line-of-defense is necessary but insufficient.

## Access

Breach and gain foothold



## Damage

Execute attacks below the radar,  
exfiltrating and encrypting data

## Disable

Break operational continuity to  
prevent recovery



Key aspects of the NIST security framework  
are not covered.

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This is where you need data protection in today's modern environment; without it,  
you're left defenseless to attacks.

## Recover

Recover faster

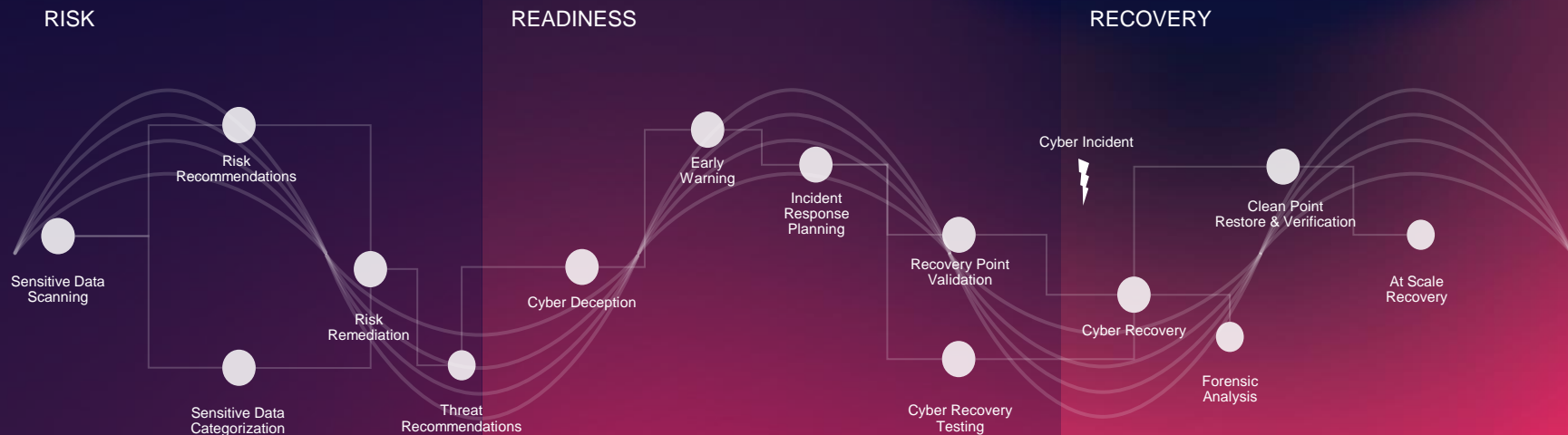
This is your last line of defense, but by the time  
you're here, it's too late.

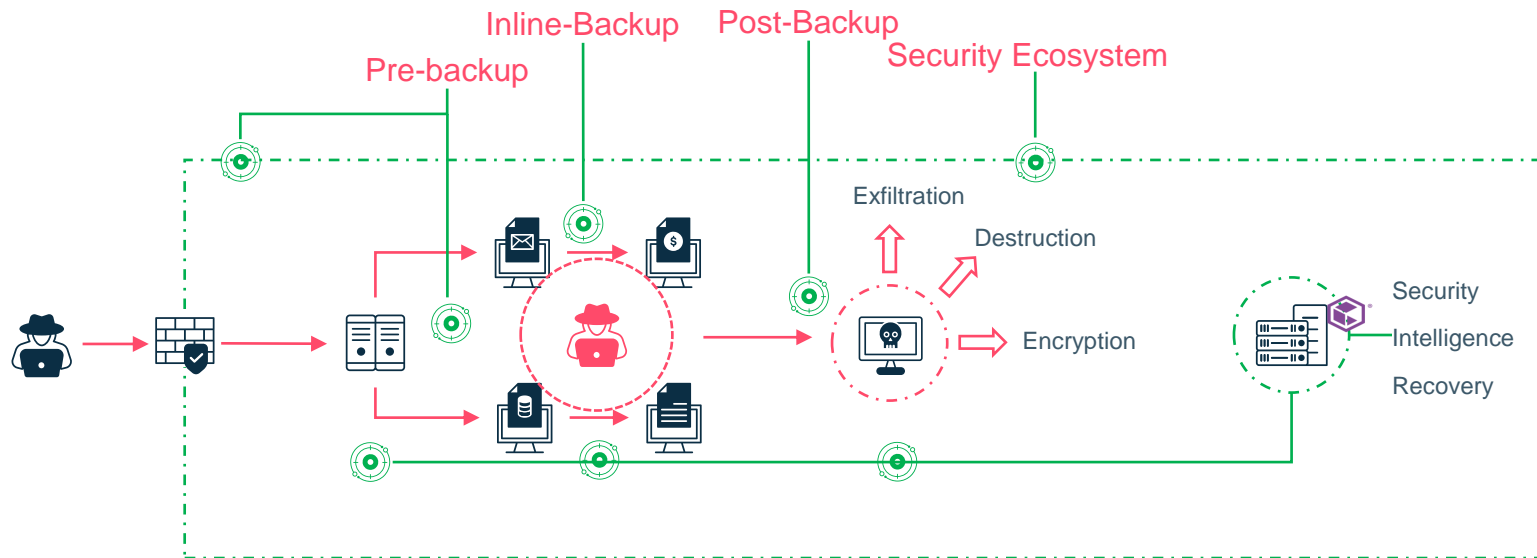


WHAT'S REQUIRED

# True cyber resilience starts before the attack — and never ends.

Based on MITRE CREF and NIST frameworks





## Pre-backup

- Threatwise
- Risk Analysis
- Canary Files\*
- Live Anomaly

## Inline-Backup

- File Activity
- File Type
- Backup Size\*
- Extensions\*
- Operational

## Post-Backup

- Threat Scan
- Risk Analysis
- Data Verification
- Auto/Clean Recovery

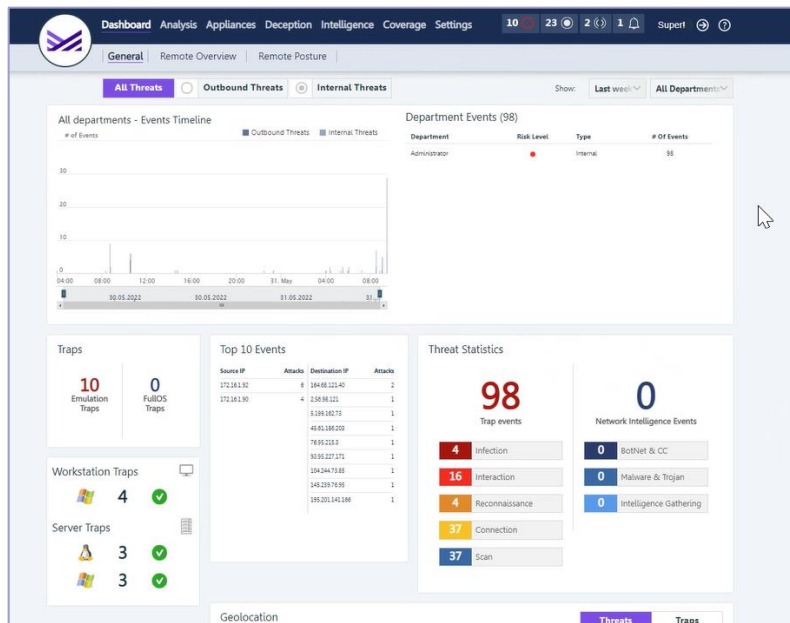
## Security Ecosystem

- SIEM/SOAR
- Threat intelligence
- EDR/XDR/NDR
- Vulnerability

# Threat Wise Early Cyber Deception

# Threatwise™

## EARLY WARNING CYBER DETECTION



Intelligent decoys that mimic and behave like legitimate assets



Precise alerts to pinpoint threats early, without false-positives or alert fatigue



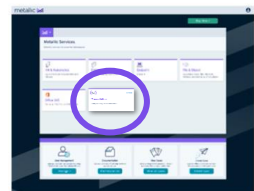
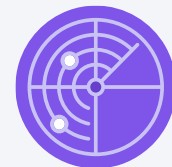
Robust integrations across critical security tooling and backup environments



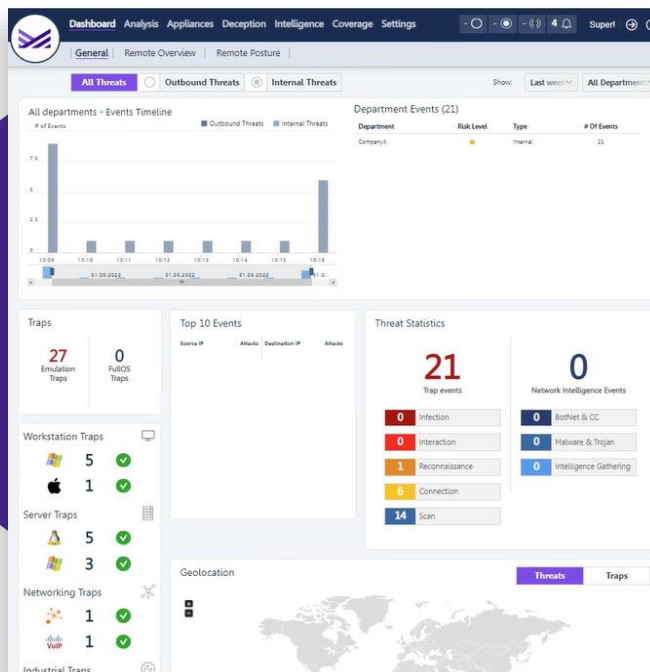
Simple SaaS delivery with flexible, lightweight architecture and rapid scalability

# TSOC

## ThreatWise™ Security Operations Console



  
Metallic®  
Control Plane



**Manage ThreatWise™**  
appliances, deploy threat  
sensors and view events

**Point of Integration**  
to Security Eco-System  
such as SIEM, Firewall,  
NAC and Sandboxes

Accessed via **Metallic**  
Hub/Control Plane

# Appliance

## Infrastructure Components



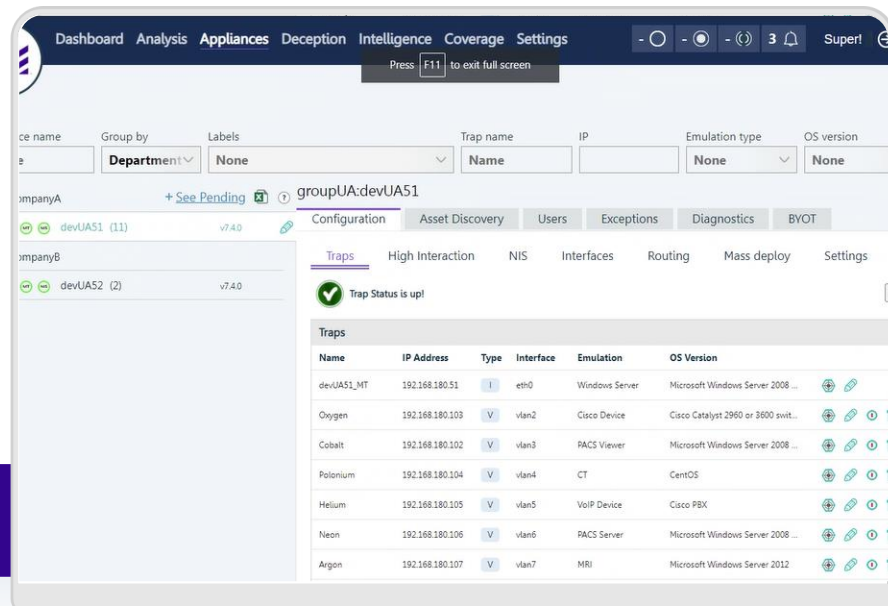
### A virtual machine deployed to a hypervisor provided by the customer

(VMware ESXi, Hyper-V, KVM, AWS AMI, Azure)

- Each Appliance supports 512 individual Threat Sensors
- Seamless deployment with Metallic® ThreatWise™ templates
- **Security is enhanced** by using outbound communication to the TSOC

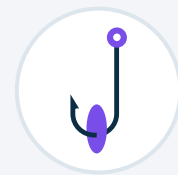


To increase surface area coverage,  
deploy more appliances



# Lures

## Infrastructure Components



### Lures are agentless pieces of data

They lure attackers in and direct them to the Threat Sensors

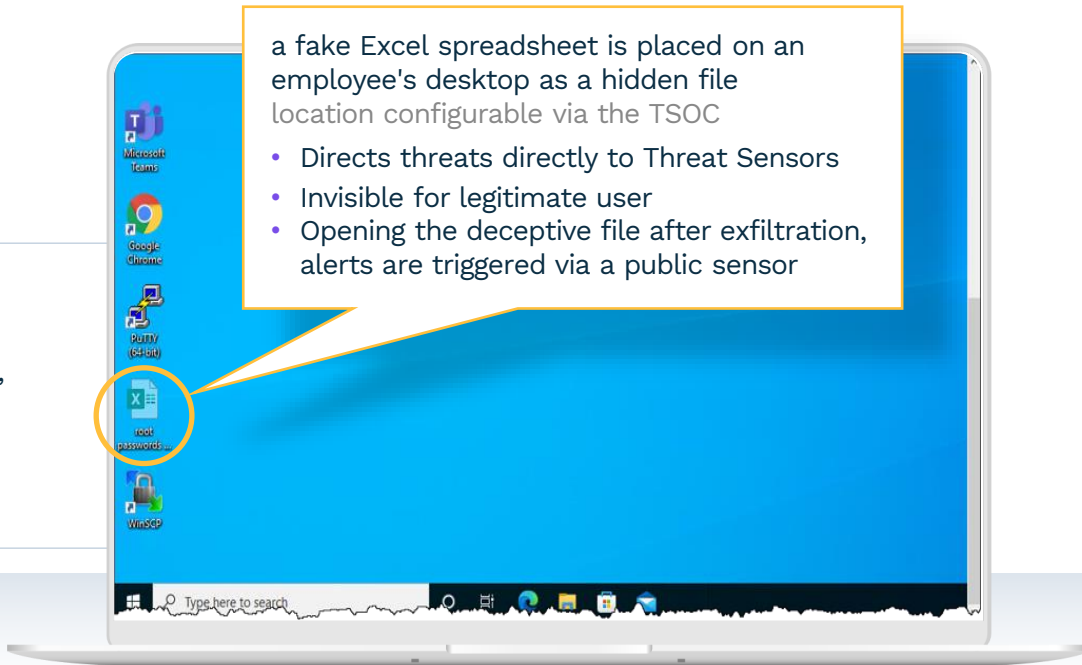
- Deployed on endpoints or strategic points

#### Lures include

- Cached credentials
- Deceptive files (Word or Excel files)
- Fake SMB drives
- Browsing history
- Entries to HOSTS file
- Stored sessions (e.g., RDP Shortcut, SSH, Putty and WinSCP)
- Active Directory

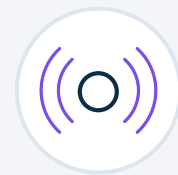
a fake Excel spreadsheet is placed on an employee's desktop as a hidden file location configurable via the TSOC

- Directs threats directly to Threat Sensors
- Invisible for legitimate user
- Opening the deceptive file after exfiltration, alerts are triggered via a public sensor



# Threat Sensor Deployment








Out of the box



## Threat Sensor

Replicated Network Assets

- ✓ Highly scalable due to mass and bulk deployment
- ✓ Seamless blend in due to configurable services
- ✓ Deployed in Seconds

Category		Used Cases	
 <b>Workstation</b>	<ul style="list-style-type: none"><li>• Windows, Linux or Mac Endpoints</li></ul>		
 <b>Servers</b>	<ul style="list-style-type: none"><li>• Databases</li><li>• Backup Servers</li></ul>	<ul style="list-style-type: none"><li>• Virtual Machines</li></ul>	
 <b>IoT Devices</b>	<ul style="list-style-type: none"><li>• Printer</li><li>• Security Cameras</li></ul>	<ul style="list-style-type: none"><li>• Point of Sale</li><li>• Smart Lights</li></ul>	
 <b>Networking</b>	<ul style="list-style-type: none"><li>• Switches (incl. PBX)</li></ul>	<ul style="list-style-type: none"><li>• VPN</li></ul>	
 <b>Medical</b>	<ul style="list-style-type: none"><li>• MRI</li><li>• CT</li></ul>	<ul style="list-style-type: none"><li>• PACS Systems</li></ul>	
 <b>Industrial</b>	<ul style="list-style-type: none"><li>• SAP</li><li>• PLC</li></ul>	<ul style="list-style-type: none"><li>• SCADA</li></ul>	
 <b>Financial</b>	<ul style="list-style-type: none"><li>• SWIFT</li></ul>	<ul style="list-style-type: none"><li>• ATM</li></ul>	



# Indistinguishable Threat Sensor

To blend-in each Sensor type has various ways to enhance the configuration

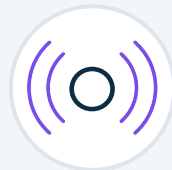
## Replicate a Backup Server

Threat Sensor  
Type:  
Windows  
Server 2019

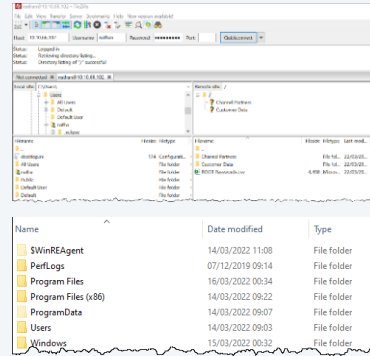


Deploy

Enhance the interface  
upload html/css files



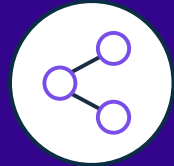
Individualize Sensor Template



Fake SMB & FTP enabled  
content are uploaded to  
a (default) "Data" folder



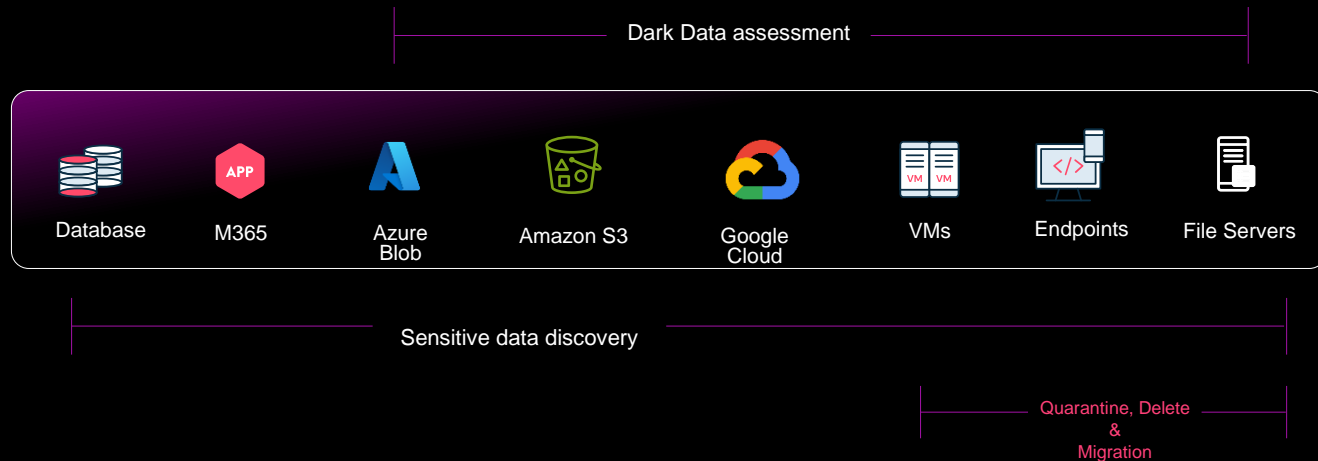
Deceive



re-use  
templates in  
multiple  
deployments

# Risk Analysis

# A quick recap on Risk Analysis



- A unified solution, boosting efficiency and reducing the complexity of managing dark and sensitive data
- Continuously analyze live and backup data for proactive decision-making and risk management insights
- Minimize sensitive data exposure to enable faster recoveries with streamlined backups
- Achieve flexible data migration across diverse storage, optimizing resources and adapting to evolving business needs
- Enhance security by isolating sensitive data, minimizing risks and safeguarding network against malicious activities

# Requirements

Risk Analysis Server requirements:

- RHEL and Windows based server

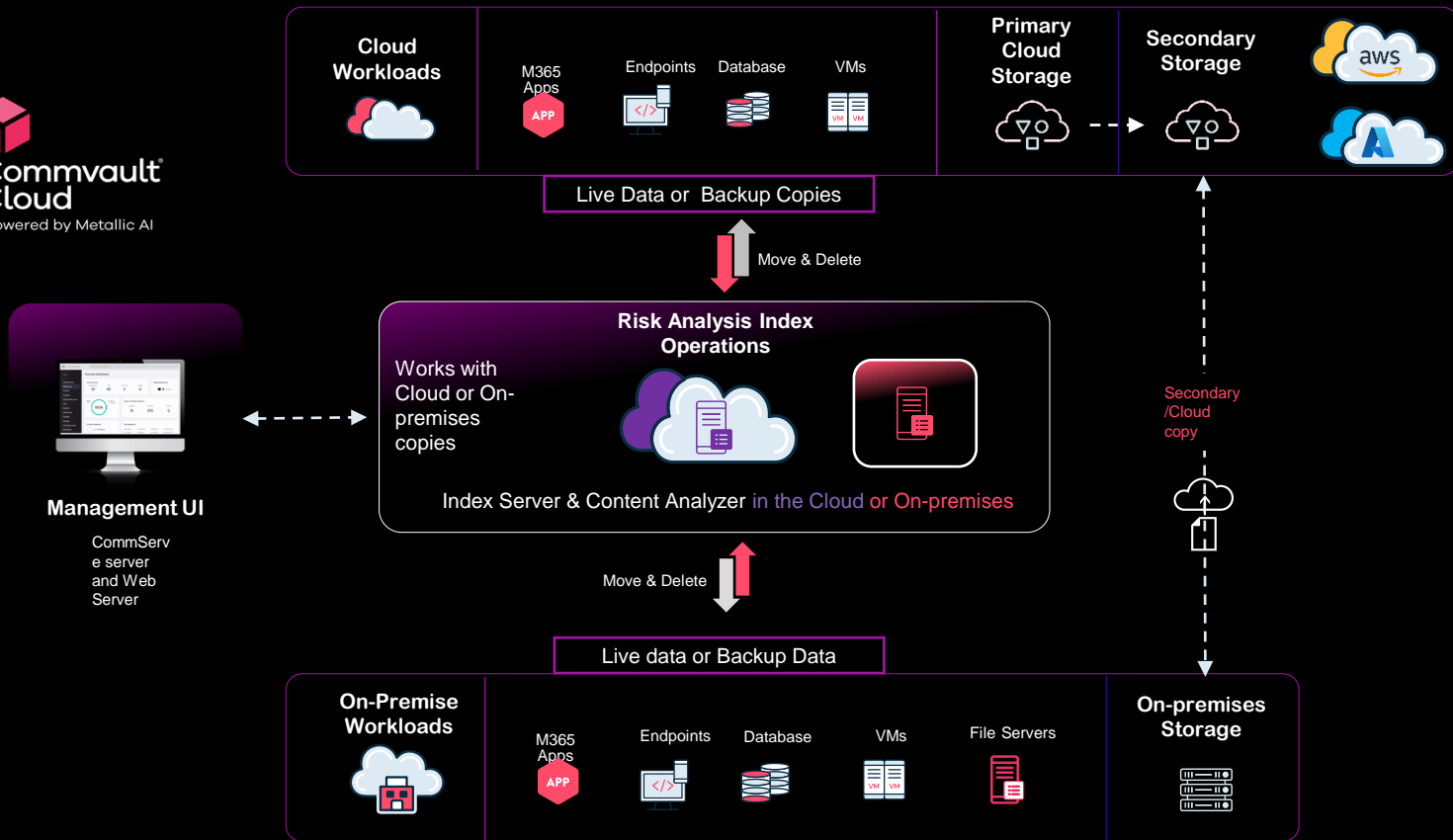
Required install packages:

- Index Store
- Index Gateway
- Content Analyzer

Risk Analysis Index Server Requirement		
Component	Large (320TB data size)	Medium (160 TB data size)
CPU	32 cores	16 cores
RAM	64 GB	32 GB
Disk Cache	12 TB	6 TB

See Index sizing guidance [https://documentation.commvault.com/11.34/essential/160754\\_risk\\_analysis.html](https://documentation.commvault.com/11.34/essential/160754_risk_analysis.html)

# Risk Analysis Architecture



# Canary files

A canary file is a **fake computer document that's placed among real documents to help detect unauthorized data access, copying, or modification**. The name comes from canaries, which were used in coal mines as an early warning to miners.



# Canary file enhancements

## BUSINESS CHALLENGE

Organizations are challenged with identifying malicious behavior such as file encryption, corruption, or file tampering as soon as possible to fortify protection of data to maintain Cyber Resilience.

- Tampering with Commvault's software can prevent backups
- Early detection of file corruption, changes or encryption
- Respond as quickly as possible

## OUR SOLUTION

Commvault's canary file technology helps organizations **enrich their existing threat intelligence** by providing simple, robust, customizable, in-built monitoring for file tampering that can indicate malicious activity so that organizations can fortify defenses faster, to keep data safe, and backups ready for recovery.

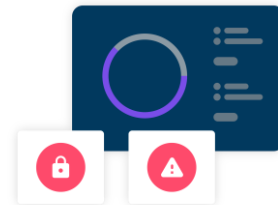
## CUSTOMER BENEFITS

### Who

IT/Backup Admins, Sec Ops

### Why

- Detect potential Commvault **software tampering**, which could impact ability to backup and restore data
- Broader honeypot support provides **file tampering detection capabilities** for other locations to provide early warning of threat activity
- Helps enrich existing threat intelligence used by security teams



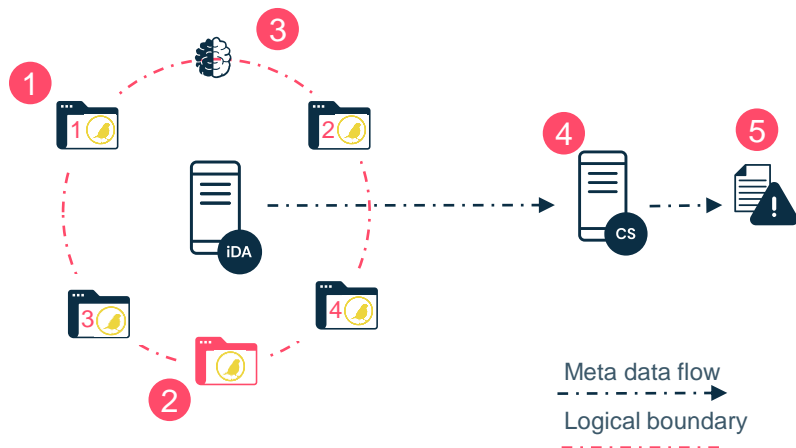


# Canary file enhancements

## Architecture

### High Level Architecture

1. Four default Canary file system locations
2. Add Canary files to custom locations
3. Client-side monitoring of canary change conditions included with File System app
  - Windows systems provide real-time alert
  - Linux systems alert every 4 hours (configurable)
4. If the canary file is modified, extension is changed, or deleted – then an alert is triggered
5. Email/Webhook/Syslog Alerts (SIEM/SOAR)



Early Adopter

# Backup size anomaly

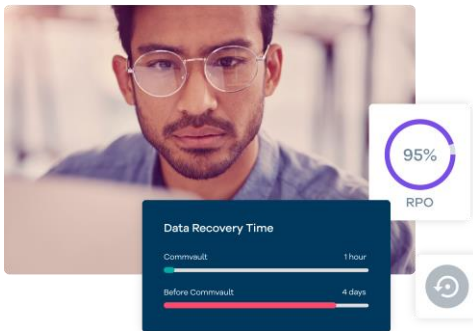
Early adopter

# Backup size anomaly

## BUSINESS CHALLENGE

Malware threats can impact files prior to backup. Organizations are challenged with monitoring and identifying backup changes, since unusual changes may indicate the files that are being backed up are not good.

This problem exists across most workloads.



## CUSTOMER BENEFITS

### Who

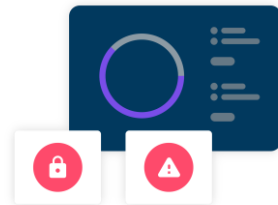
IT/Backup Admins, Sec Ops

### Why

- Provides a **workload agnostic anomaly framework** that can easily support future workloads providing a competitive advantage
- Leans into core-value prop around backup and recovery - helping organization's **accelerate recovery time objectives with clean recovery**.
- Helps identify backups with large change rates, which can **indicate malicious file changes** prior to backups

## OUR SOLUTION

Backup size anomaly detection, is a framework for identifying unusual backup size changes based on data written and dedupe block change rates. This helps organizations identify potentially infected backup content so they can respond and recover clean data quickly.

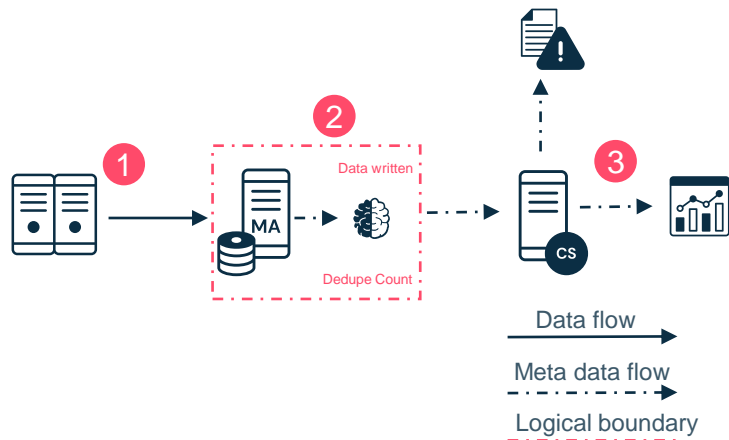


# Backup size anomaly

## Architecture

### High Level Architecture

1. Backup with deduplication enabled
2. Dedupe primary count, and data written analytics are sent and processed by the AI/ML engine on the Media Agent
3. Detected anomaly is sent through the CommServe as an Email/Webhook/Syslog alert and Security IQ dashboard is updated



# How does it work...

## USES EXISTING BACKUP INDEX ANOMALY FRAMEWORK

1. Need at least 10 backups
2. After backup, job stats are fed to the anomaly engine using backup size and dedupe block count as data inputs for the algorithms
  - Part of MA CvStatAnalysis service
3. If backup size has increased above the machine learning threshold, then an anomaly is generated
4. Anomaly available on the Unusual file activity dashboard
  - Run Threat Scan analysis
  - Perform pre-anomalous recovery

Early Adopter

# Suspicious file extensions

# AI/ML Suspicious file extensions

## What:

- Suspicious extension detection is a backup anomaly feature that alerts the user when a suspicious extension is detected on a file system
- Originally Introduced in CPR 2022E

## New Change:

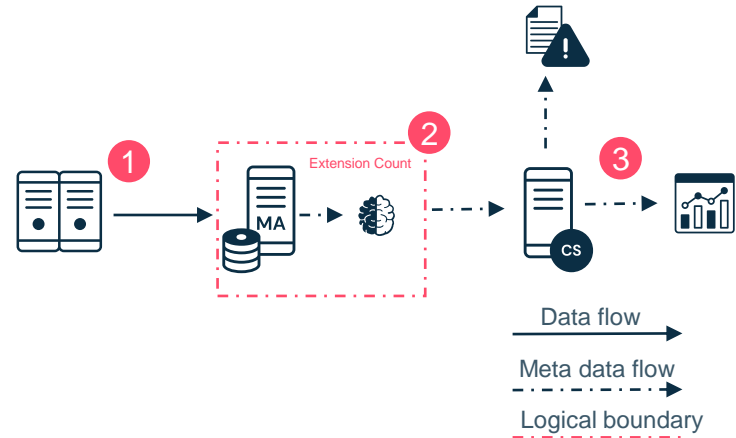
- **Early Adopter available for opt-in Feb 15<sup>th</sup>**
- Previous version used a **hardcoded list of extensions**. This caused a large number of false positives.
- New framework **removes the hardcoded extension list** and instead monitors for **anomalous extension change rates**.
- Monitors top 30 extensions – if top 5 extensions decrease In count send an alert. If any extension increases send an alert
- This requires at least 10 backup jobs for history to use with the machine learning algorithm
- Provides greater accuracy to when data changes are occurring and eliminates the false positives
- **Uses Backup Index anomaly framework**

# AI/ML Suspicious file extensions

## Architecture

### High Level Architecture

1. After backup the index is analyzed. Extension count for top 30 extensions are collected
2. Extension count is processed by the AI/ML engine
3. Top 30 extensions are monitored
  1. If one of the top 5 extensions decrease In count send an alert.
  2. If any extension increases in count send an alert





# Agentless file activity monitoring for Virtual Machines

# Agentless file activity monitoring for Virtual Machines

## BUSINESS CHALLENGE

Organizations are challenged with ensuring that their data is properly backed up and is recoverable.

Cyber threats and bad actors pose a risk to recovery, as they attempt to infect, and corrupt data before it is backed up.

Organizations need insights when their backups may be at risk, so they can respond, and recover clean data quickly.

## OUR SOLUTION

**Agentless file activity monitoring for Virtual Machines** uses a Commvault® machine learning engine, to identify when there have been anomalous file activity changes occurring within VM backups, so organizations can easily respond, investigate, and recover clean versions of data.

## CUSTOMER BENEFITS

### Who

IT/Backup Admins

### Why

- Provides data insight that Security teams can use to **enrich threat intelligence**
- Helps **identify backups** that may contain **maliciously changed content**
- Easily **locate clean versions** of virtual machine backups for **recovery**
- Providing **agentless monitoring** for Virtual Machines simplifies our solution and improves **competitive** aspects.

# Agentless file activity monitoring for Virtual Machines

## BEHAVIOR KEY BENEFITS

- Monitoring File Activity Anomalies within VM Guests is now supported without an in-guest agent
- Supports Windows and Linux VM's
- Uses existing VM file level indexing framework
- Supports all Hyper-Visors that support File level indexing
- Provides pre-anomalous recovery of VM's
  - Recovery of anomalous VM data is possible for Security Forensic purposes as well

# How it works

## BUILT ON TOP OF EXISTING VM FILE INDEXING

1. Enable File Indexing for VM or VM Group
2. Perform normal backups of VM's or VM Group
3. Requires 10 Full and Incremental backups before anomalies can be detected
  - Synth fulls are excluded
4. File Indexing happens automatically after backup
5. File change activity information is collected as part of indexing operation
6. File activity information provided to the Anomaly engine on the indexing MA
7. Anomalous file change rates will send an alert, and the anomaly will show in the Unusual File Activity Dashboard
8. Recoveries will revert to a recovery point prior to the anomaly unless overridden

File anomalies are based on unusual:

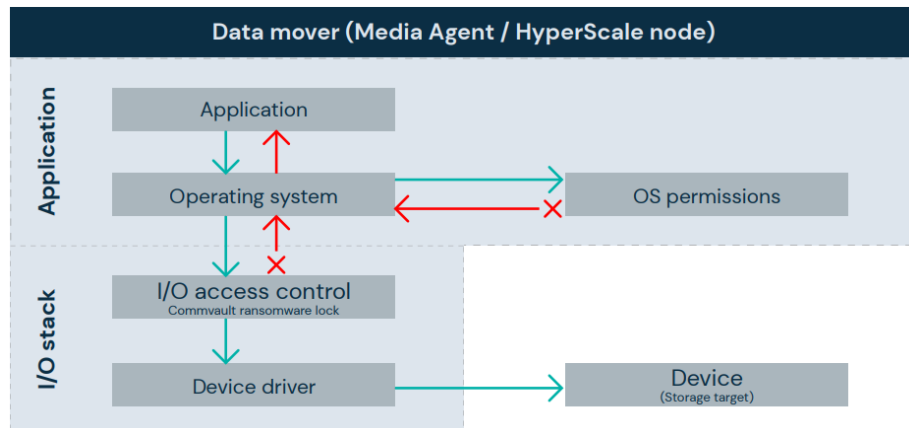
- Files created
- Files modified
- Files renamed
- Files deleted

# Protecting the Backupstorage

## Ransomware Protection auf Backup Proxy

### Storage I/O Control

- Backupspeicher kann nur durch CommVault Prozess verändert werden!



Backup Proxy

External SAS, iSCSI, NFS, CIFS, FC or REST-API



JBOD



NAS



BLOCK



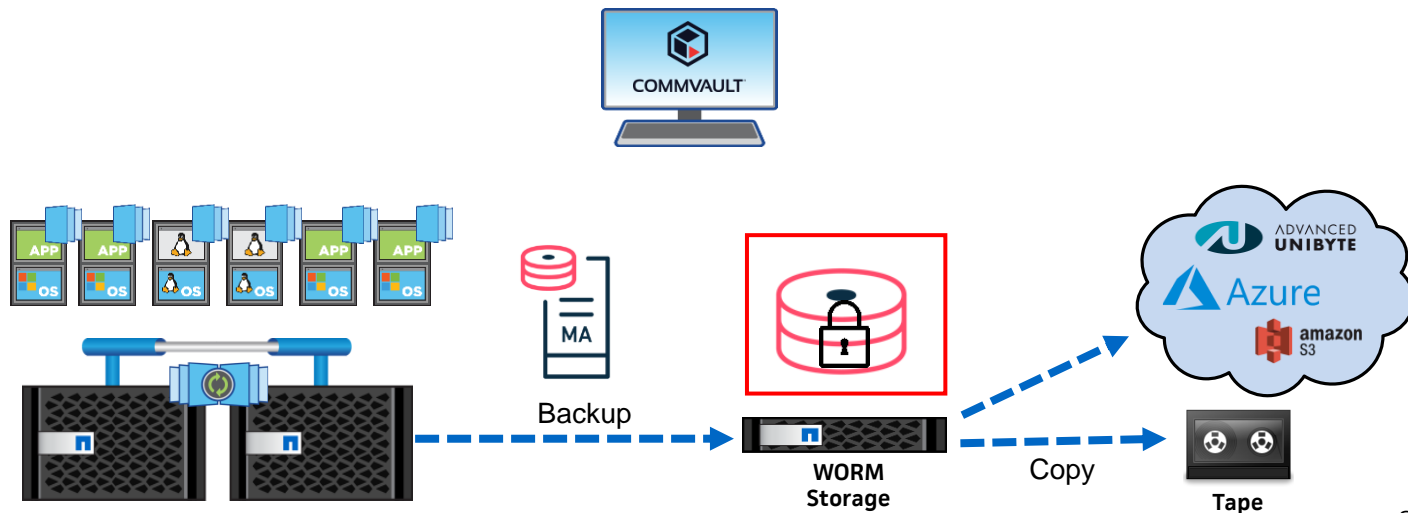
Cloud Storage

Supported Storage Libraries

## Immutable Storage

### WORM Storage Support

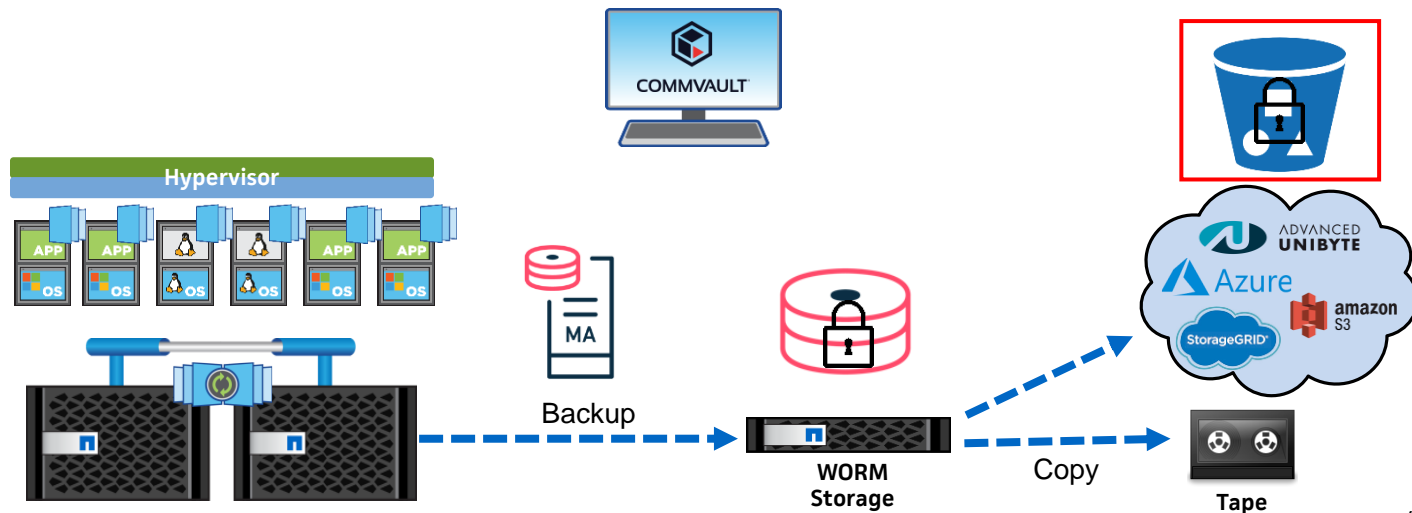
- WORM Storage wird als Backupspeicher supported
- Mehrere Hersteller werden unterstützt (zum Beispiel **NetApp Snaplock**)



## Immutable Storage

### Object Lock Support

- S3 Object Lock bietet einen WORM-Mode für Daten in S3
- Mehrere Hersteller werden unterstützt (zum Beispiel **NetApp StorageGRID**)





# ThreatScan Clean Recovery

# Commvault Threat Scan

## Business challenge

As threats remain dormant for days at a time, backups are continuous. Files may contain infection prior to backup, causing a false sense of safety and impact to recoveries.

- *Customers often recover older data sets to avoid malware reinfection using best guess insights*
- *Customers perform manual scanning operations to find malware threats on recovered data*
- *There are no analytic tools to help customers inspect their backups to instill trust that the content is safe*
- *There is no easy way to recover clean data up front without post processes*

## Our solution

Commvault® threat scan addon package allows organizations to scan backup content for malware and encryption, so they can recover clean data and avoid reinfection.

## How this helps

Who?

- IT/Backup Admins, SecOPS

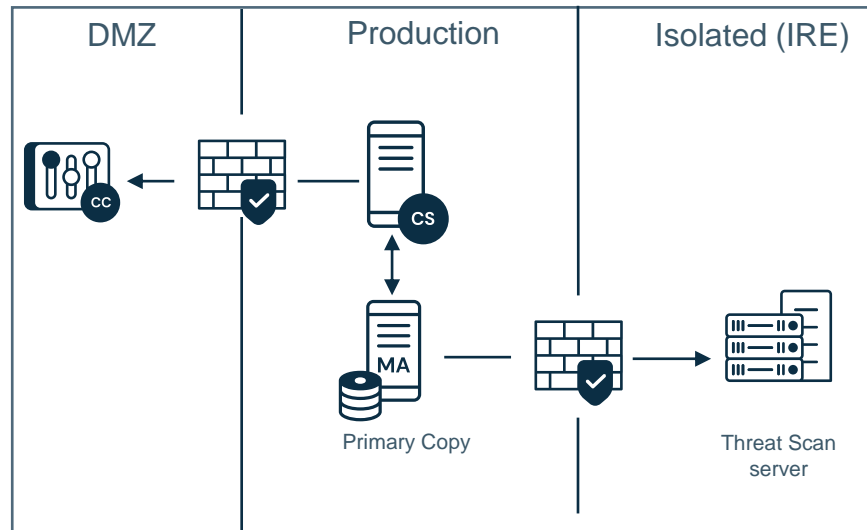
Why?

- Helps organizations **Identify** threats within their backups so they can make informed **Response** and **Recovery** actions
- Improves recovery scenarios by reducing post recovery processes and guess work
- Instills trust and confidence
- Provides insights that can help drive informative actions



# Architecture

- Secure scanning operation
  - Files are removed as soon as they are processed by the Threat Scan engine
- Threat Scan isolation
  - Threat scan server and operations can be integrated within an Isolated Recovery Environment (IRE)
  - Use Commvault® network topologies to tunnel and isolate connectivity



# Threat scan – How does it work

## MALWARE SCANNING

1. Malware scanning occurs on predefined plan schedule for assigned servers/server subclients
2. Latest backup cycle is selected for scanning – **Threat Analysis** administrative job
3. Subsequent scans only scan incremental changes to backup cycle
  - Commvault® uses a built-in signature based antivirus engine
  - Antivirus Definitions are updated prior to scanning operations within 24-hour window
4. Files are restored out of place to cache on the Threat Scan server
5. Files are indexed, and scanned using the built-in AV engine
6. After files are scanned, they are removed from cache
7. If malware is detected, the file is flagged in the backup index
8. An alert is sent that threats were detected, and the infected files are visible on the Unusual file activity dashboard
9. Infected files are automatically quarantined from the backup content, and will be skipped during recovery

# Threat Scan – How does it work

## SCANNING FOR ENCRYPTED CONTENT

1. Select Analyze file data on triggered anomaly (unusual file activity dashboard)
2. Select timeframe to analyze
3. Browse operation is executed for the time frame selected
4. Data is recovered and staged to the Threat scan server
5. Files are indexed and processed, then removed from cache
6. When multiple versions of files are found, they are analyzed and compared using built-in entropy and hash algorithms
7. Single version of files found are checked for high entropy only
8. Analysis results become viewable on the Unusual File Activity dashboard
9. When marking files corrupted, the backup index is updated so that those files are skipped for recovery

# Threat scan techniques

Avoid traps ... **FOCUS ON THE RECOVERY OUTCOME**

## File extraction

- Extract contents of files – **compare content or binary** information of the file

### How its used:

- Extract contents of files to **analyze the file as a binary or application** type file

### Value:

- Where **application files are now binary** type, they will be labeled **suspicious** so the user can mark corrupt

## File Entropy

- Algorithm that **measures increased level of randomness** within a file. Increases in entropy indicates **corruption, encryption** or a file containing **hidden data**.

### How its used:

- Entropy score **increases by 2** between multiple versions of backup files
- Entropy **score is 6 or higher** for single version of a file

### Value:

- **Helps find encrypted, corrupted or files with hidden data**, so user can mark corrupt

## SIM Hash

Hashing algorithm (Google) designed to find **similarities between versions of backup files**. Files are flagged **suspicious** for **significant change** if there are large amounts of variance.

### How its used:

- Multiple versions of files are analyzed and if there is a **bit difference of more than 10 between v1 and v2** file its flagged as **suspicious** for significant change

### Value:

- Find files with **significant change** that could indicate **ransomware** infection, so the user can mark corrupt

## Signature based

- Built-in **signature-based** malware engine to find and **quarantine malware** within the backup.

### How its used:

- Recover and scan on schedule using built-in scanning engine to **find malware**
- Signatures **updated every 24 hours** automatically

### Value:

- **Auto-quarantines** threats within backups

Recover **last known good versions** of data and **avoid re-infection** from dormant malware threats

# Cleanroom Recovery

# What is a cleanroom?

A clean room is a **Cyber Security term** used to describe an **isolated data center** (virtual or physical) utilized for **data recovery testing, validation, and security forensic operations**. Cleanrooms typically have **no network connectivity to other networks** including the internet to eliminate “contamination” leaving or entering the data center, to reduce any outside influence on the testing, as well as eliminate risk of infecting production.

## **Commvault Cloud's Clean Room Solution Includes:**

- Cleanroom control plane recovery (CommServe Infrastructure)
- Cleanroom Application Recovery (Auto Recovery)





# CommServe Recovery Validation Service

Demonstrate and show evidence of Cyber Recovery

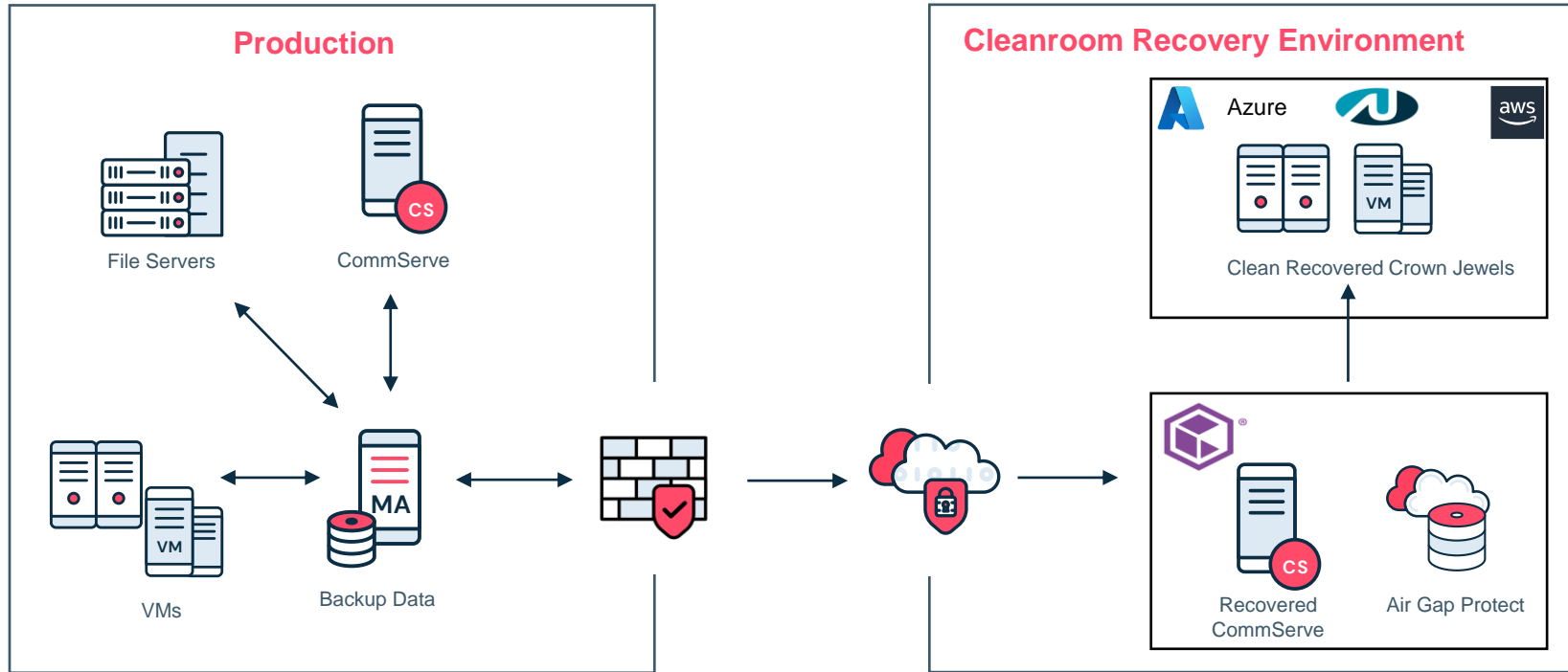


Recover NIST 800-184

NIST 800-184 publication emphasizes the importance of having a **well-defined** and **tested** cybersecurity **event recovery plan** in place to ensure that organizations can quickly and effectively recover from a cybersecurity incident.

1. Build and Execute a Backup plan
2. Build and Execute a Restore Plan
3. Validate data recovery
4. Prove you can recover in the event of a disaster
5. Provide evidence

# Cleanroom Recovery Addresses Customer Concerns About Data Validation and Recovery Readiness



## Disaster Recovery – testen Sie den K-Fall

### Einsatzszenarien

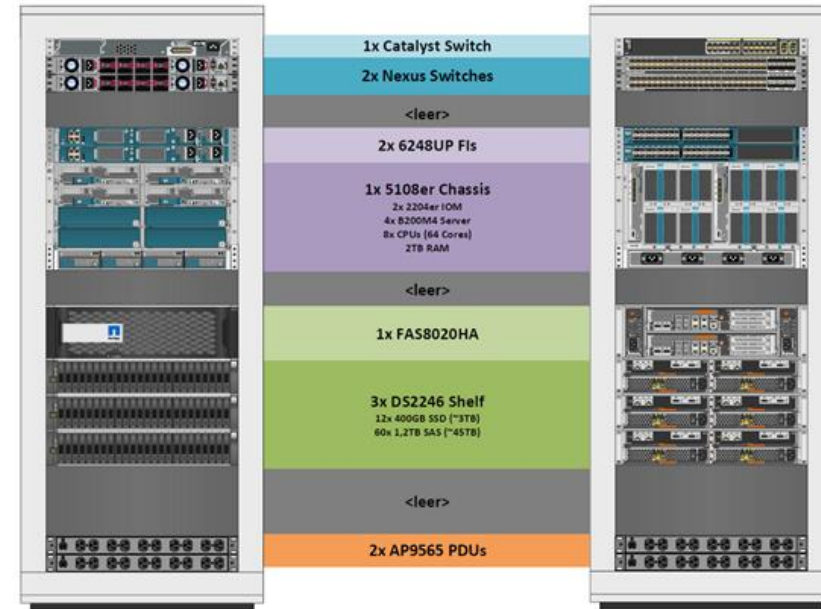
- Simulation des Katastrophenfalls in Ihrer IT
- Simulation eines Ransomware Angriffs
- Notfalleinsatz – bspw. nach einem Angriff



## Disaster Recovery – testen Sie den K-Fall

### Ihre Vorteile

- Mit der DR-Rollbox testen Sie live, wie gut ihr RZ auf den DR-Fall vorbereitet ist.
- Mit der **DR-Rollbox** testen Sie völlig stressfrei, ohne dabei ihre Produktivumgebung zu gefährden.
- Im Rahmen eines **Proof-of-Concept (POC)** stellen wir Ihnen unsere DR-Rollbox zur Verfügung.
  - Dauer POC = 6 Wochen
  - Preis POC = 1.800€



# CommVault Hardening Workshop

Der CommVault Hardening-Workshop enthält unter anderem:

## **Teil 1 – Vorstellung der Infrastruktur**

- Aktuelle CommVault Umgebung und Version
- Aktuelles Backup-Konzept

## **Teil 2 – Präsentation**

- Allgemeines – unabhängige Security Best Practices
- CommVault Hardening Optionen

## **Teil 3 – Kunde berichtet**

- Aktuelle Probleme
- Verbesserungswünsche

## **Teil 4 – Check und Besprechung der Umgebung**

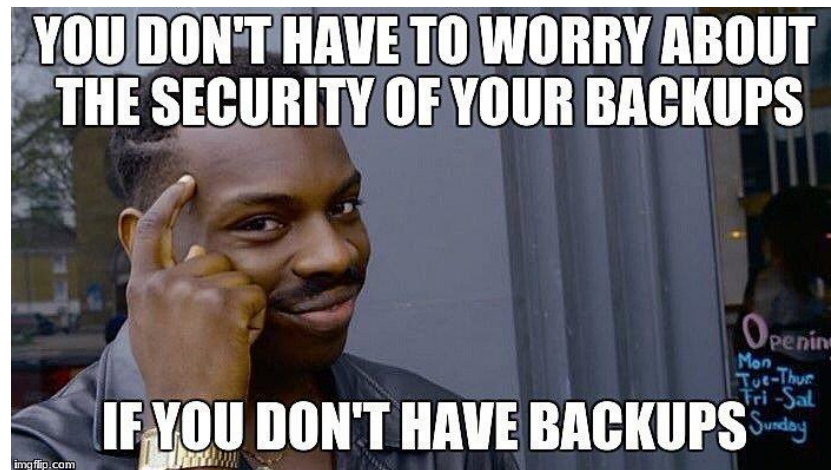
- Blick auf die Umgebung
- IST-Situation gegen die AU-Checkliste

## **Teil 5 – Outro**

- Definition was wird umgesetzt/was nicht

## **Teil 6 – Dokumentation/Report der Findings**

- Übergabe der Findings mit Handlungsempfehlungen an den Kunden



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- CommVault

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- Aktuelle
- Verbesserungs

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3.000 €/netto pro  
Workshop

# QUIET SHIFT SHIFT

29. FEBRUAR 2024

CHAOS VERMEIDEN  
SHIFT: DAS CYBER RESILIENCE EVENT



29. Februar 2024, 12:30 UHR - 18:00 UHR

RADISSON BLU, FRANKLINSTRASSE 65, 60486 FRANKFURT AM MAIN ODER VIRTUELL

Jetzt anmelden!

